

American Stroke Association
International Stroke Conference 2021
Frequently Asked Questions (FAQ)
All times are U.S. - Central Time Zone

Why is the event virtual this year?

This decision was made carefully and after thorough examination of all the risks and benefits – health and safety, travel restrictions, among many, related to the COVID-19 pandemic. The health and well-being of our members, participants and staff are our utmost priority.

How do I register for the event?

Attendees can register for this year's conference by visiting www.strokeconference.org and clicking the "register now" button.

- Individual attendees are required to have a Professional Heart Daily profile in order to register. To create a profile, go to [PHD](#), click the "Login" button in the top right-hand corner, then click the "Sign-up" option. If you have previously set up an account on PHD but cannot locate your login information, click [here](#). Forgot your password? Please click [here](#).
- For group registration information contact David Jackson at david.jackson@heart.org.

What does it cost to attend?

For AHA Members the cost is \$49. For Non-Members the cost is \$99. Registration is non-refundable. Registrants will have access to all content until April 16, 2021.

Individuals are able to renew or join as an AHA Professional Member in advance of registering to be able to take immediate advantage of the Member rate.

How do I access the event?

After registering, attendees will receive a confirmation email that includes first name, last name, registration number and the link to access the event.

To access the event, click: <https://isc.heart.org>. Enter last name (exactly as it was entered for registration) and provided registration number.

What if I didn't receive my confirmation email?

Visit our [Registration Resource Center](#) to retrieve registration numbers. Then, simply access the event by clicking <https://isc.heart.org>. Enter last name (exactly as it was entered for registration) and registration number.

What if I want to edit my registration information?

Visit our [Registration Resource Center](#) to update your registration details.

How will the content be delivered?

Programming will be presented fully virtual in a combination of formats including live, and on demand sessions.

How do I navigate the event platform?

ASA has designed a simple navigation method for attendees to access all event content. At the top of the event platform home page attendees have 6 options to choose from:

- Schedule-at-a-Glance
- Programming
- Industry Supporters
- Connect With Colleagues
- ASA Headquarters
- Meet the Experts

Below these you can see information on sessions that are currently open as well as upcoming sessions.

How do I access Posters?

Attendees can view the International Stroke Conference 2021 ePosters during the conference. Once on the home page, for International Stroke Conference 2021 click the "Programming", then "Posters" Tab. To view posters you do not need an additional login and password; however, to interact with other attendees or presenters in the poster area, you may be required to create a login and password and will be prompted once in the Poster area. Attendees should only have to login once then they will be automatically recognized each subsequent visit.

Attendees can view the ePosters, read the abstracts, listen to any audio recording, including the Moderated Poster Sessions, and send questions to the presenters via email. Enjoy abstracts and audio recordings in the palm of your hand.

International Stroke Conference 2021: <https://asa.apprisor.org>

Poster platform made possible in part through support from Alexion

Will sessions be available for viewing after the last day of the event?

All ISC content will be available until April 16 on the online event platform that attendees accessed during the live event. All attendees will need is their last name (as registered) and their registration number to access the content. Enduring CME is not available on this platform.

On demand content is always available on the event platform. Live Sessions will be available in on demand form one hour after the originally air.

Extended access is available via Stroke OnDemand for up to 1 year after the conference. Access is free to AHA members and at a cost for non-members. Enduring CME is available on this platform. For more information, please visit <https://strokeconference.org/extendedaccess> for more information All ASA content will be available for viewing until April 16, 2021.

Will Continuing Education/Maintenance of Certification Credit be offered?

Credit can be claimed for participation over the live event dates of March 17-19, 2021. Enduring credit is not available.

Professional attendees will be able to claim up to 24 CME/CEs credits for participation in this activity. ***Instructions will be emailed to attendees at the conclusion of the conference.***

Credit will have credit claim deadlines. All learners are encouraged to complete the credit claim process within 30 days of the activity.

Is there a mobile app for the event?

To download the event app, search "AHA Conferences" in the Google Play or App Store.

Is there an agenda for the event?

Attendees can access the schedule of events via the [Online Program and Itinerary Planner](#) or via the Mobile App. There is an overview of the 3 days of events on the event platform under the "Schedule at a Glance".

How can I Access the Abstracts?

Attendees can obtain abstracts electronically several ways, listed below. Print copies are not available.

- Circulation online: <https://www.ahajournals.org/journal/str>

- [Online Program and Itinerary Planner](#)
- **Mobile App:** A link to view ePosters can be found in the information tab of the mobile app.

What Late Breaking Science is being presented this year?

ASA has included compelling Late Breaking Science at this year's International Stroke Conference 2021. Look for these presentations in the AHA Conference App or the [Online Program and Itinerary Planner](#). Embargo times for late breaking science and featured science is the date and time of presentation.

Is there an opportunity to "Meet the Trialists"?

Connect with select researchers who will provide answers and thoughtful insights about the Late-Breaking Clinical Trials in engaging informal sessions. For a list of trials and locations that will be featured visit the AHA Conference App for further details.

Meet the Trialist made possible in part by support from Medtronic.

I am a speaker and have question, who do I direct those to?

Speakers and moderators can reach out to stroke.participant@heart.org with questions regarding presentations.

I am Media/Reporter, who can I direct questions to?

An embargoed news kit highlighting select non-late-breaking science abstracts will be available to registered media on March 3. Virtual news briefings featuring select Late-Breaking Science abstracts will be held for registered journalists representing accredited news outlets. Media registration is open and linked [here](#). Please send any media inquiries to ahacommunications@heart.org.

Is there an Exhibit Hall?

Discover cutting edge science and technology dedicated to the science and treatment of cerebrovascular disease in the virtual exhibit hall located under the industry tab on the homepage. Exhibits will be open daily for the duration of the event giving you additional time to engage and interact with our industry supporters. They in part make our event possible, so please take a virtual tour of all the education they have to offer.

Are there networking opportunities?

There will be several opportunities to join networking activities happening at International Stroke Conference. Complete your profile and interact with other attendees using the networking tool in the online platform. Click "Connect with Colleagues" for more details.

- *Participate in the AI networking.
Step 1: Complete your profile and interact with other attendees using the networking tool in the online platform. Click "Connect with Colleagues".
Step 2. Update your profile.
Step 3. Search for your colleagues and allow the AI-powered algorithm to make recommendations for other peers and exhibitors that you should meet based upon your interests. Match making grows with every connection you make.
Step 4. Sep up 1 on 1 and small group discussions.
- Interact with Industry Supporters on the Industry Supporter page and within the Connect with Colleagues tab. Learning Studios, Satellite Symposia and Simulation Demos provide attendees the opportunity to ask questions to the presenters via chat and have them answered live. In addition to participating in the polling and survey question during the presentation.

- Meet the Trialist will allow you to continue the conversation and connect with thought leaders in an engaging informal session.
- Meet the Experts offers you the opportunity to connect with select cerebrovascular disease experts who will provide answers and thoughtful insights on a variety of topics or expand upon a subject from one of the day's hottest symposia in engaging, informal, Q&A sessions.
- And last but certainly not least, throughout the program you will find a variety of ways to interact through both live and digital Q&A

Is there a Career Fair again this year?

We are spotlighting exhibitors who have job offering and will allow individuals to connect with top healthcare organizations who are looking to hire individuals focused on cardiovascular and brain health.

Access these recruiting companies through the Industry Support Tile and visit all the exhibitors with the gray triangle in the left-hand corner of their booth tile. This offering will be available through the conference dates Wednesday, March 17- Friday March 19 and also post-conference through April 16, 2021.

How do I participate in the AHA Scavenger Hunt?

Explore the virtual experience. Get points. Win prizes.

Throughout the virtual experience hunt for QR codes on featured sessions, exhibitor pages and networking events to earn points.

A winner will be announced daily and will receive registration for International Stroke Conference 2022 and a one year AHA Professional Membership.

1. Download the Mobile App
2. Hunt for QR codes embedded throughout the virtual experience
3. Check the leaderboard in the mobile app to see who is on top

What are Learning Studio, Satellite Symposia & Simulation Demos*

Learn from industry leaders as they present the latest in cardiovascular practices, products, services and innovative technologies that are advancing cardiovascular treatment during the afternoon and early evening industry supported programming.

*These events are not part of the official International Stroke Conference 2021 program as planned by International Stroke Conference Program Committee.

How do I get access to the Daily Newspaper?

Each morning an email with the morning agenda and a recap from the previous day's events in our official daily newspaper is sent to all registered attendees.

Special Programming: Stroke Council, Fellows in Training & Early Career, and Women in Science and Medicine:

Every day between 5:00 PM and 7:00 PM CDT, AHA Stroke Council, FIT & Early Career Program, and Women in Science & Medicine Program will be hosting special events on Zoom. The topics include: Imposter Syndrome, Tips for Advancing Your Career, Career After the Fellowship, and Stroke Council Reception. For the detail program listing, please visit the ASA International Stroke Conference App.

Membership:

The Membership Page in AHA/ASA Headquarters provides links to Member Benefits, and information on all award winners.

Any individual Joining or Renewing as a Member during this event and using the Join or Renew link on this page will receive a virtual \$25 ShopHeart e-gift card!! Attendees must sign up or renew via this area to qualify. They may also link to this through the Become an AHA Member button in the top navigation of each page of the virtual platform.

If any individual has questions about their AHA Membership, please ask them to email membership.services@heart.org.

ShopHeart (AHA Store):

Shop American Heart Association Apparel & Accessories. Our official AHA/ASA store include education materials, Go Red For Women gear and much more. Shop for a Cause. The ShopHeart store link can be found [here!](#)

Who do I contact if my question is not listed here?

For urgent questions over the event dates, please access the support chat via LiveAgent on the meeting platform or email virtualevents@heart.org. LiveAgent hours are 7am-7pm CDT.

Non-urgent inquiries can be emailed to the following:

- Continuing Education/MOC: learn@heart.org
- Council Awards: Council.Awards@heart.org
- Industry (sponsors and exhibitors): exhibits@heart.org
- Journals: pubauth@heart.org
- News Media: ahacommunications@heart.org
- Member and Council Information: membership.services@heart.org
- Registration/General Questions: virtualevents@heart.org
- Research/Funding: apply@heart.org
- Speakers and Faculty: programparticipant@heart.org

AHA National Customer Service

1-800-AHA-USA-1

1-800-242-8721

www.aha.heart.org

www.professional.heart.org

We hope you enjoy International Stroke Conference 2021!