

**American Heart Association  
Scientific Sessions 2022  
Frequently Asked Questions (FAQ)**

All times are U.S. - Central Time Zone (Chicago)

**Virtual Event FAQ**

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## Registration

### How do I register for the event?

Please visit [professional.heart.org](https://professional.heart.org) and click the [Register Now](#) button.

- Individual attendees are required to have a Professional Heart Daily profile to register. To create a profile, go to [PHD](#), click the “Login” button in top right-hand corner, then click “Sign-up”. If you have previously set up an account on PHD but cannot locate your login information, please click [here](#).
- Forgot your password? [Please visit](#)
- If you register to attend this year’s conference in person, you will also receive access to the conference online. Look for your registration confirmation email containing your registration number (required to access the conference online).
- For group registration, please go [here](#). You will find a form at the bottom of the page to complete & submit. From there, the Group Registration team will review your submission and respond to you with any questions or next steps.

### What if I didn’t receive my confirmation email?

Your registration number can be found in your event confirmation e-mail titled **American Heart Association's Scientific Sessions 2022 Registration Confirmation & Important Show Information**.

Visit our [Registration Resource Center](#) to retrieve your Registration/Badge Number.

### What if I want to edit my registration information?

Visit our [Registration Resource Center](#) to update your registration details.

### What does it cost to attend?

For detailed conference registration pricing, please click [here](#).

Individuals can renew or join as an AHA Professional Member in advance of registering to be able to take immediate advantage of the Member rate.

### How do I access the virtual event?

On Nov 2, the day the Virtual Platform opens at 8 am CT (Chicago), all registrants will receive a follow-up confirmation e-mail with their Last Name, Registration/Badge Number, and a link to access the virtual event.

Click the link provided in your email, enter your **Last Name** (exactly as it was entered for registration) and your provided **Registration/Badge Number**.

### Membership:

The Membership Page provides links to all benefits that support our members! Individuals may Join or Renew as a Member directly through a link on the Membership Page. They may also link to this through the Become an AHA Member button in the top navigation of each page of the virtual platform.

If you have questions about AHA Membership, please email [membership.services@heart.org](mailto:membership.services@heart.org).

### **How will the content be delivered?**

Programming will be presented on-site in Chicago, IL, and virtually through livestream (*six concurrent sessions*) and on-demand sessions. ***On-Demand content will be available within 24 hours of the session concluding on-site in Chicago.***

### **Will sessions be available after the event?**

**ALL** registered attendees will have complimentary access to view the virtual content at their convenience through November 14th.

Attendees will need their Last Name (as registered) and Registration/Badge Number to access the virtual conference. **Please note CE credit is not available during the complimentary on-demand access period from November 8<sup>th</sup> – 14<sup>th</sup>.**

### **Can I get Sessions OnDemand if I need more time to view sessions or need CE credit?**

[Scientific Sessions OnDemand](#) will launch on November 15 and will grant access to content through **October 31, 2023**. Enduring CE will be available for selected sessions.

### **How do I navigate the event platform?**

AHA has designed a simple navigation method for attendees. At the top of the event platform home page, attendees have 4 main options to choose from:

- Programming
- Connect
- Industry Supporters
- More

### **Is there an agenda for the event?**

Attendees can access the schedule of events via the [Online Program and Itinerary Planner](#) or the Mobile App. Additionally, there is an overview of the event platform under “Schedule at a Glance.”

### **How do I access Posters?**

Attendees can view the Scientific Sessions 2022 ePosters beginning November 5 at 8am CT (Chicago). Once on the home page for Scientific Sessions 2022, click the “Programming”, then the “Posters” Tab. To view the ePosters, you do not need an additional login and password; however, to interact with other attendees or presenters in the poster area, you may be required to create a login and password and will be prompted once in the Poster area. Attendees should only have to login once & will be automatically recognized each subsequent visit.

Attendees can view the ePosters, read the abstracts, listen to any audio recording, or video, and send questions to the presenters via email using the “Ask the Author” feature. Enjoy abstracts and audio recordings in the palm of your hand!

A link to view ePosters can be found in the information tab of the **AHA Conferences** mobile app.

### **Will Continuing Education Credit be offered?**

Live CE credit can be claimed for participation over the live event dates of November 5<sup>th</sup>-7<sup>th</sup>, 2022. Enduring CE credit is not available during the live event.

### **Instructions for Claiming CE Credits for Scientific Sessions**

#### **1) Log In**

- Go to AHA's Lifelong Learning Center at [learn.heart.org](https://learn.heart.org).
- Click Activities in Progress
- Enter your Username and Password and **Sign In**.
- If you do not remember your Username or Password, click the Forgot Password link.

#### **2) Select Event and Activity**

- Select the **Scientific Sessions 2022** activity.
- Review the **Activity Overview**, scroll to bottom and click Continue.
- View the contents of **Activity Material** page and click Continue.
- Pharmacists will select the specific sessions attended.

#### **3) Claim Credit**

- Complete the **conference evaluation**, which is required to claim credit. Once complete, click **Submit**, and **Continue**.
- Click the Claim button for the appropriate accreditation.
- ACCME and ANCC allow claiming of variable credit. You can claim all or part of the activity credit according to your user profile.
- Select the credit amount before clicking the Claim button.
- Click Continue to generate your certificate.
- Click **Finish**. The activity is stored under Transcript.

### **CE/CME General Assistance:**

For your CME/CE you do not need to track your sessions (unless seeking ACPE Pharmacist credit). At the end of the Meeting, you will be able to go in and claim your credit.

You will only claim **once** for the meeting and receive an email with further instructions. **Credit expiration dates:**

You are strongly encouraged to claim your CME/CE credit within 30 days of the conference. For more information on credit expiration dates click [here](#).

### **If I still need help with CE:**

Our National Engagement Center can be reached at 1-888-242-2453 (Monday through Friday, 8:00 a.m.–5:00 p.m. Central Standard Time) or email [professional.help@heart.org](mailto:professional.help@heart.org). You can also click [here](#) for more information.

### **Is there a mobile app for the event?**

If you are watching the event on the go or want to participate in the Scavenger Hunt, download the event app by searching "**AHA Conferences**" in Google Play or App Store. *Sponsored by LEQVIO.*

### What are the Pacific Rim Rebroadcast details?

Three late-breaking sessions will be rebroadcasted for the Pacific Rim region, followed by live commentary

- **Late-Breaking Science: The Main Event: Changing Clinical Practice:** 11/5/2022 9:00 PM - 11/5/2022 10:10 PM CT (Chicago)
- **Late-Breaking Science: Breakthrough Strategies in the HF Journey:** 11/5/2022 10:30 PM - 11/5/2022 11:40 PM CT (Chicago)
- **Changing How we Prevent Cardiovascular and Renal Disease:** 11/6/2022 9:00 PM - 11/6/2022 10:10 PM CT (Chicago)

### How can I Access the Abstracts?

Attendees can obtain abstracts electronically in several ways, listed below. Print copies are not available.

- [Online Program and Itinerary Planner](#)
- **Mobile App (Google Play or Apple App Store)**

### What Late Breaking Science is being presented this year?

ASA has included compelling Late Breaking Science at this year's Scientific Sessions 2022. Look for these presentations in the AHA Conference App or [Online Program and Itinerary Planner](#) by searching for "Late-Breaking." Late-Breaking Science will also be included in all 3 Main Events. Embargo times for late-breaking science and featured science are the date and time of the presentation.

### I am a speaker and have a question, who do I direct those to?

Please check the [For Presenters and Moderators](#) page first. If you cannot find the answer to your question(s), speakers and moderators can reach out to [ProgramParticipant@heart.org](mailto:ProgramParticipant@heart.org) with questions regarding presentations. You can also chat with a live agent by clicking the "Support" icon at the bottom right-hand corner of any page on the virtual event platform beginning Wednesday, November 2<sup>nd</sup> through Monday, November 7<sup>th</sup>. Chat support hours are listed on the last page of this document.

### I am Media/Reporter, who can I direct questions to?

An embargoed news kit highlighting select non-late-breaking science abstracts will be available to registered media. News briefings featuring select Late-Breaking Science abstracts will be held for registered journalists representing accredited news outlets both in-person and virtually. Media registration is open and linked [here](#). Please send any media inquiries to [AHACommunications@heart.org](mailto:AHACommunications@heart.org).

### Is there a Virtual Exhibit Hall?

Discover cutting-edge science and technology in the Exhibitors section hall under the Industry Supporters tab on the homepage. **Explore the last innovations and the community of supporters for this event. Click on the company logos to visit their websites and learn more.**

### **Will networking opportunities be available?**

There will be several opportunities to join networking activities at Scientific Sessions 2022, including the entirely new Braindate experience and a newly enhanced 1:1 Networking experience on the virtual platform.

Click “**Connect**” on the conference homepage once you are logged in for more details and options in our “Connection Hub,” including **Braindates, 1:1 Networking, Meet the Expert**, and more! Complete your profile and interact with other attendees using these networking tools. Throughout the program, you will find a variety of ways to interact and submit your questions to the faculty during live Q&A sessions.

### **What is Braindate? NEW!**

AHA is excited to be launching Braindate for the first time at Scientific Sessions 2022.

Braindates are one-on-one (30-minute conversations) or small group conversations (up to six people for a 45 min conversation) based on topics posted by you and fellow participants in the Braindate Topic Market. The topic focused meetups are a great opportunity to brainstorm, solve challenges, and share expertise or experiences while meeting new (brilliant!) people.

You can join Braindates in-person located in the Braindate Lounge within the Heart Hub, or through a video meet up on the virtual platform. You can literally connect with AHA attendees from all corners of the world.

### **How to get started**

1. The Braindate platform will launch on November 2, 2022, at 8 am CT (Chicago) when the virtual platform opens. To enter, go to Connect located on the top right navigation bar and Braindate is the first listing. You’ll be asked to enter the same e-mail you used to register for Scientific Sessions and to create a password you should only have to enter once. Next, you’ll walk through your preferences, and we recommend keeping on the notifications to get reminders for your meet ups.

Come early to explore the posted topics, schedule your Braindates and create your own. We recommend completing your Braindate profile to let attendees know what you are interested in discussion during the conference. You can also refer an industry friend to a particular top. If you need an accessible meeting, please contact the Braindate Learning Concierge to assist you.

2. Once Scientific Sessions 2022 begins November 5-7, 2022, you can enjoy your conversations in-person at the Braindate Lounge in the Heart Hub or virtually online from Chicago or any corner of the globe. Our Learning Concierges will be present and ready to support you onsite and online answer your questions and help you craft your ideal Braindate topic.

### **About 1:1 networking**

During Scientific Sessions attendees can explore the global attendees and connect directly with them for online networking or send a text message. These options can be found by navigating to the “Connection Hub” and selecting 1:1 networking. Make sure to use the new filters on the left side navigation to help navigate to those you want to connect with. Filter by Job Classification, Specialty, Primary Council, Early Career and by Country. We recommend you explore these options early to make sure you do not miss opportunities to build your community and network. If you need an accessible meeting, please share your request with Support – Technical support to assist you.

### **Where can I participate in virtual Meet the Expert Sessions?**

Connect with select experts who will provide answers and thoughtful insights on various topics in engaging informal Q&A sessions. These sessions can be found on the virtual meeting site in our “Connection Hub.”

#### **Saturday, Nov. 5<sup>th</sup>**

##### **Expert in Cardiovascular Disease: Basic Science**

**Time:** 1-1:30pm CT (Chicago)

**Speaker:** Joseph Wu, MD, PhD, FAHA

**Moderator:** Yabing Cen PhD, MBA, FAHA

#### **Sunday, Nov. 6<sup>th</sup>**

##### **Expert in Cardiovascular Disease: Clinical Science**

**Time:** 1-1:30pm CT (Chicago)

**Speaker:** Jennifer Lawton MD, FACS, FAHA

**Moderator:** Gregory Piazza MD, MS

#### **Monday, Nov. 7<sup>th</sup>**

##### **Expert in Cardiovascular Disease: Population Science**

**Time:** 1-1:30pm CT (Chicago)

**Speaker:** Keith Ferdinand MD, FAHA

**Moderator:** Chiadi Ndumele MD, PhD, FAHA

### **Pre-Conference Symposia & Early Career Day**

New for 2022, the Pre-Sessions Symposia & Early Career Day on Friday, November 4, featuring distinguished symposia events, early career development offerings, and more opportunities for networking and mentoring. There will be 6 live streamed sessions available on the virtual platform.

This career-defining experience requires a separate registration for entry, and is available for purchase on the [Scientific Sessions Registration](#) page.

### **Pacific Rim Rebroadcast**

Three late-breaking sessions will be rebroadcasted for the Pacific Rim region.

A special live 10-minute commentary will run after each session.

- **Late-Breaking Science: The Main Event: Changing Clinical Practice:** 11/5/2022 9:00 PM - 11/5/2022 10:10 PM CT (Chicago)
- **Late-Breaking Science: Breakthrough Strategies in the HF Journey:** 11/5/2022 10:30 PM - 11/5/2022 11:40 PM CT (Chicago)
- **Changing How we Prevent Cardiovascular and Renal Disease:** 11/6/2022 9:00 PM - 11/6/2022 10:10 PM CT (Chicago)

### **What are Early Career Sessions?**

The Early Career/Professional Development sessions promote networking and mentorship between early career members and senior investigators for scientific outreach and career building. The sessions are open to all attendees.

### **Is there a Career Fair this year?**

There will not be a Career Fair this year, but attendees can access the Professional Membership Job Board at <https://professionaljobs.heart.org>. From there, job seekers may look for positions, and employers can post a job online. Professional Heart Daily Professional members have access to jobs and career services, providing priority preview access to highly relevant medical- and science-focused jobs, resume reviews, a discount on job postings, and more.

Or attendees can access through the Membership Page on the conference platform. For attendees interested in posting a job or applying for one, visit our Membership Page and click on the Job Resources link at the bottom in the black benefits block.

### **How do I participate in the AHA Scavenger Hunt?**

Explore the virtual experience. Get points. Win prizes!

Throughout the virtual experience, hunt for QR codes on featured sessions, exhibitor pages, networking events and other pages on the virtual platform to earn points during the days of the conference.

Three winners will be announced at the end of the conference and will receive complimentary registration for Scientific Sessions 2023 and a one-year AHA Professional Membership.

1. Download the Mobile App
2. Hunt for QR codes embedded throughout the virtual experience
3. Check the leaderboard in the mobile app to see who is on top

For more details on the Scavenger Hunt, including the dates and times of eligibility, click [here](#).

### **How do I get access to the Daily Newspaper?**

Each morning an email with the morning agenda and a recap from the previous day's events in our official daily newspaper is sent to all registered attendees.

You can also view daily news updates from the platform's homepage by clicking "Programming" and then "Daily News."

## Accessibility Information

The American Heart Association is committed to diversity, inclusion, and meeting the needs of all our constituents, including those with disabilities. We are continually improving our digital assets to comply with the accessibility guidelines for levels A and AA in accordance with WCAG 2.1.

If the format of any material on our web pages interferes with your ability to access the information, please contact us to request assistance or if you have questions or comments about our websites' accessibility. Please call 1-800-AHA-USA-1 (1-800-242-8721) or [submit an inquiry](#).

## What is the best browser to access AHA22 online?

We support the most current version of the popular browsers: Chrome, Safari, Edge, and Firefox.

Chrome is the preferred browser. IE 11 is no longer supported as Vimeo Livestream is critical and unavailable on IE.

## What to do if you are unable to login

- Ensure that you are disconnected from the institution/company VPN.
- There might be a problem with the web browser's cache and cookies. Try logging in using an "incognito" feature (which usually ignores all your stored cache and cookies). \*While using incognito, some site features may not function properly.
- If logging in via incognito works, you might need to clear your browser's cache and cookies to be able to log in from a normal window again.

## How to Clear Browser Cache

Every browser has a different way of clearing cache and cookies, so you will have to check how to do this depending on what you are using.

### Chrome

- On your computer, open Chrome.
- At the top right, click the 3 stacked dots.
- Click "More tools".
- Click "Clear browsing data."
  - At the top, choose a time range.
  - To delete everything, select *All time*
  - Next to "Cookies and other site data " and "Cached images and files", check the boxes.
  - Click "Clear data".

### Edge

- On your computer, open Edge.
- Press the keys [Ctrl], [Shift] and [Del].
- A new Window opens. Select the option "temporary services and files".
- Confirm your selection by clicking on the "delete" button.

## FireFox

- Click the menu button at the top right (3 stacked lines) and select "Settings".
- Select the "Privacy & Security" panel.
  - In the "Cookies and Site Data" section, click "Clear Data".
  - Remove the checkmark in front of "Cookies and Site Data".
  - With "Cached Web Content" check marked, click the "Clear" button.
  - Close the "about: preferences" page.

## Safari

- Open "Settings".
- Tap "Safari".
- Tap "Clear History and Website Data"

## Trouble logging in: Corporate IT Settings / Antivirus and Firewall Software

Some corporate IT settings will block websites. These corporate Antivirus and Firewall software sometimes automatically block certain websites out of minor suspicions, and the web page following the login page might have been blocked, causing you to be unable to login.

If you think there might be a problem with your Antivirus or Firewall software, you can try logging in using a different device. For example, if you are normally log in from a desktop computer, try logging in using your mobile phone.

## Troubleshooting Livestream:

- Turn off Ad-Blocker on your browser
- Login using a personal device

## What are the video networking requirements?

Chime: <https://docs.aws.amazon.com/chime/latest/ag/network-config.html>

Whereby: <https://whereby.helpscoutdocs.com/article/425-network-requirements#config>

## Who do I contact if my question is not listed here?

For urgent questions during the event dates, click the red "Support" icon in the lower right-hand corner of any screen on the virtual event platform, and a live agent will be happy to assist you!

## Web Chat hours:



- Wednesday, Nov 2 8 am - 5 pm CT
- Thursday, Nov 3 8 am - 5 pm CT
- Friday, Nov 4 7 am - 6 pm CT
- Saturday, Nov 5 7 am - 6 pm, 8:30 pm - 11:30 pm CT
- Sunday, Nov 6 7 am - 6:30 pm, 8:30 pm - 10 pm CT
- Monday, Nov 7 7 am - 6:00 pm CT

## **Non-urgent inquiries can be emailed to the following:**

- Continuing Education/MOC: [learn@heart.org](mailto:learn@heart.org)
- Council Awards: [Council.Awards@heart.org](mailto:Council.Awards@heart.org)
- Industry (sponsors and exhibitors): [exhibits@heart.org](mailto:exhibits@heart.org)
- Journals: [pubauth@heart.org](mailto:pubauth@heart.org)
- News Media: [ahacommunications@heart.org](mailto:ahacommunications@heart.org)
- Member and Council Information: [professional.help@heart.org](mailto:professional.help@heart.org)
- Registration/General Questions: [virtualevents@heart.org](mailto:virtualevents@heart.org)
- Research/Funding: [apply@heart.org](mailto:apply@heart.org)
- Speakers and Faculty: [programparticipant@heart.org](mailto:programparticipant@heart.org)

**Please join us in the conversation online using the #AHA22!**

## **AHA National Customer Service**

1-800-AHA-USA-1

1-800-242-8721

[www.aha.heart.org](http://www.aha.heart.org)

[www.professional.heart.org](http://www.professional.heart.org)