

American Heart Association Scientific Sessions 2021 Frequently Asked Questions (FAQ)

All times are U.S. - Eastern Time Zone

Why is the event virtual this year?

This decision was made carefully and after thorough examination of all the risks and benefits – health and safety, travel restrictions, among many, related to the COVID-19 pandemic. The health and well-being of our members, participants and staff are our utmost priority.

How do I register for the event?

Attendees can register for this year's conference by visiting <u>www.scientificsessions.org</u> and clicking the "register now" button.

- Individual attendees are required to have a Professional Heart Daily profile in order to register. To create a profile, go to PHD, click the "Login" button in the top right-hand corner, then click the "Sign-up" option. If you have previously set up an account on PHD but cannot locate your login information, click here. Forgot your password? Please click here.
- For group registration information contact David Jackson at david.jackson@heart.org

What does it cost to attend?

Registration fees on or after November 13 are \$299 for General Members and \$449 for Non-Members. Early Career Members, Fellows in Training (FIT) Members, and students are able to register for \$99. Click here to register on PHD.

How do I access the event?

After registering, attendees will receive a confirmation email that includes first name, last name, badge number and the link to access the event.

To access the event click: https://ahasessions.heart.org/login Enter last name (exactly as it was typed during registration) and provided badge number.

What if I didn't receive my confirmation email?

Visit our <u>Registration Resource Center</u> to retrieve badge numbers. Then, simply access the event by clicking https://ahasessions.heart.org/login. Enter last name (exactly as it was typed during registration) and badge number.

What if I want to edit my registration information?

Visit our Registration Resource Center to update your registration details.

How will the content be delivered?

Programming will be presented fully virtual in a combination of formats including live, and on-demand sessions.

How do I navigate the event platform?

AHA has designed a simple navigation method for attendees to access all event content. At the top of the event platform home page attendees have 6 options to choose from:

- Scientific Sessions (Home Page)
- Programming
- Industry Supporters
- ReSS (Resuscitation Science Symposium)
- QCOR (Quality of Care & Outcomes Research)
- Connect



Additional options are available in a different view when attendees scroll down on the home page. This area includes the Schedule at a Glance, Posters, and Engage as an AHA member.

Will there be a Resuscitation Science Symposium (ReSS) this year?

The Resuscitation Science Symposium (ReSS) virtual event will be held November 12-14 during Scientific Sessions and registration includes both events. Attendees can find the ReSS events by clicking on "Resuscitation Science Symposium" on the top navigation bar, or on the tab in the middle of the home page once logged in to the event platform.

How do I access Posters?

Attendees can view the Scientific Sessions 2021 and Resuscitation Science Symposium (ReSS) ePosters during the conference. Once on the home page, for Scientific Sessions click the "Programming", then "Posters" Tab. For ReSS, navigate along the top toolbar to "Resuscitation Science Symposium". To view ePosters you do not need an additional login and password; however, to interact with other attendees or presenters in the poster area, you may be required to create a login and password and will be prompted once in the Poster area. Attendees should only have to login once then will be automatically recognized each subsequent visit. Attendees may also click on the ePoster's banners located throughout the virtual platform to get immediate access to all the conference posters.

Attendees can view the ePosters, read the abstracts, listen to any audio recording, and send questions to the presenters via email. Enjoy abstracts and audio recordings in the palm of your hand.

Scientific Sessions 2021: https://aha.apprisor.org

Resuscitation Science Symposium (ReSS) 2021: https://ress.apprisor.org

Quality of Care and Outcomes Research 2021 (QCOR): https://aha.apprisor.org

ePoster platform made possible in part through support by Bristol-Myers Squib

In order to provide support for individuals who are using screen readers to participate in Scientific Sessions, users can call the NEC if they need help with obtaining information from a digital ePoster. Users needing assistance with accessibility may also be directed to Melissa Jarvis at 214-706-1806 or melissa.jarvis@heart.org.

Will sessions be available for viewing after the last day of the event?

All AHA content will be available for viewing until December 15, 2021. There is no extra cost for this, it is included with registration. Attendees will login to the same site accessed during the live event, https://ahasessions.heart.org/login, enter last name (exactly as it was typed during registration) and badge number.

Will Continuing Education/Maintenance of Certification Credit be offered?

Credit can be claimed for participation over the live event dates of November 13-15, 2020. Enduring credit is not available.

Professional attendees will be able to claim up to 24 CEs credits for participation in this activity. Instructions will be emailed to attendees. Credit will have credit claim deadlines. All learners are encouraged to complete the credit claim process within 30 days of the activity.

The American Heart Association is pleased to offer Maintenance of Certification credits for both the American Board of Internal Medicine as well as the American Board of Pediatrics. In order to receive the MOC credits, attendees must be a diplomate of the appropriate board; attend Scientific Sessions, complete the evaluation and CE credit claim process as well as meet the additional Board required steps. To complete the process for MOC credits, diplomates will be required to provide their board ID # as well as pass an assessment, prior to the deadline in mid-December.



Is there a mobile app for the event?

To download the event app, search "AHA Conferences" in the Google Play or App Store.

Mobile App made possible in part through support by Novartis.

Is there an agenda for the event?

Attendees can access the schedule of events via the Online Program and Itinerary Planner or via the Mobile App. There is an overview of the 5 days of events on the event platform under the "Schedule at a Glance" tab. Print copies are not available.

How can I Access the Abstracts?

Attendees can obtain abstracts electronically several ways, listed below. Print copies are not available. Attendees may also click on the abstract banners located throughout the virtual platform to get immediate access to all the conference abstracts.

- **Abstracts via Download:** Visit the Janssen's exhibit booth to receive access to download all abstracts from Scientific Sessions 2021 Virtual Experience. Abstracts on Download made possible in part through support by Janssen Pharmaceuticals, Inc.
- Circulation online: www.ahajournals.org/journal/circ
- Online Program and Itinerary Planner
- Mobile App: A link to view abstracts can be found in the information tab of the mobile app.

What Late Breaking Science is being presented this year?

AHA has included compelling Late Breaking Science at this year's Scientific Sessions. Look for these presentations in the AHA Conference App or the Online Program and Itinerary Planner. Embargo times for late breaking science and featured science is the date and time of presentation.

Is there an opportunity to "Meet the Trialists"?

Connect with select researchers who will provide answers and thoughtful insights about the Late-Breaking Clinical Trials in engaging informal sessions. For a list of trials and locations that will be featured visit the AHA Conference App for further details.

I am a speaker and have question, who do I direct those to?

Speakers and moderators may access the virtual Speaker Resource Center linked <u>here</u>. The Speaker Resource Center will be staffed with personnel from AHA and Freeman who will be able to answer speaker questions, give tips about presenting, and more. The Speaker Resource Center will be open 8AM – 10AM ET and 1PM – 3PM ET each day of the conference.

Speakers and moderators may also reach out to programparticipant@heart.org with questions regarding presentations.

I am a reporter or journalist from an accredited news outlet. To whom can I direct questions?

An embargoed news kit highlighting select regular abstracts will be available to registered media November 1. Virtual news conferences featuring select Late Breaking Science studies will be held for registered journalists representing accredited news outlets. Media registration is open and linked here. Please send any media inquiries to ahacommunications@heart.org.

Is there an Exhibit Hall?

Discover cutting edge science and technology advancing cardiovascular treatment in the virtual exhibit hall located under the industry tab on the homepage. Exhibits will be open daily for the duration of the event giving you additional time to engage and interact with our industry supporters. They, in part, make our event possible, so please take a virtual tour of all the education they have to offer.

Are there opportunities to engage with other attendees?

Attendees will have the opportunity to engage with one another at Scientific Sessions. Visit the "Connect with Colleagues" page located under the connect tab on the homepage for more information.



Is there a Career Fair again this year?

This year we will not be holding a career fair at Scientific Sessions. You can access the AHA Job Resource too to apply for or post an open position. Click here to access the tool on PHD.

How do I participate in the AHA Scavenger Hunt?

Explore the virtual experience. Get points. Win prizes.

Throughout the virtual experience hunt for QR codes on featured sessions, exhibitor pages and networking events to earn points.

The top 3 winners will be announced on the last day of the conference and will receive free registration for Scientific Sessions 2022 and a complimentary one-year AHA Professional Membership.

- 1. Download the Mobile App
- 2. Hunt for QR codes embedded throughout the virtual experience
- 3. Check the leaderboard in the mobile app to see who is on top

What are Learning Studio, Roundtables & Satellite Events*

Learn from industry leaders as they present the latest in cardiovascular practices, products, services, and innovative technologies that are advancing cardiovascular treatment during the morning, afternoon, and evening industry supported programming.

*These events are not part of the official Scientific Sessions 2021 program as planned by the AHA Committee on Scientific Sessions Program.

How do I get access to the Daily Newspaper?

Each morning, expect an email with the morning agenda and a recap from the previous day's events in our official daily newspaper.

Where is the AHA Heart Hub?

This year's redesigned platform does not feature a HeartHub. If you're looking for Council programming (Early Career, Fellows in Training (FIT), Go Red Women in Science & Medicine, etc.) please search the Online Program and Itinerary Planner or Mobile App for a schedule of events.

Where can we find Council Awards?

This year's council awardees are recognized on the <u>Scientific Sessions Awards</u> page on PHD and in *Connections*, the AHA's quarterly member newsletter, available in early February 2022. For information on how to apply for council awards, visit the <u>Awards and Lectures</u> page on PHD or email <u>council.awards@heart.org</u>.

Membership:

The Member page provides information as to why individuals should consider joining or renewing as a member, including:

- Links to Member Benefits
- Videos from a variety of members on their experiences with AHA
- Access to our Member Job Resource tool
- A link to PHD to Join or Renew as a member
- Access to a separate Scientific Council page that details and links information about each of AHA's councils

For more information or assistance with AHA Memberships or Scientific Councils, please reach out to professional.help@heart.org.

Virtual Photo Booth:

Have some fun and take a selfie in our Virtual Photo Booth. The link to this is located on the conference platform homepage.

Virtual Photo Booth made possible in part through support by Bristol-Myers Squib



What is the date and location of AHA Scientific Sessions 2022?

November 5-7 at the McCormick Place Convention Center in Chicago, Illinois.

Who do I contact if my question is not listed here?

For urgent questions over the event dates, please contact AHA's dedicated Scientific Sessions Customer Support Line at 1-800-242-8721.

For chat option with a customer service representative, click the following link https://ahasessions.heart.org/login and tap on the message icon on the bottom, right-hand corner. Attendees do not need to be logged in to the event platform to access this chat function.

Non-urgent inquiries can be emailed to the following:

- Continuing Education/MOC: learn@heart.org
- Council Awards: Council.Awards@heart.org
- Industry (sponsors and exhibitors): exhibits@heart.org
- Journals: pubauth@heart.org
- News Media: ahacommunications@heart.org
- Member (Member) and Council Information: membership.services@heart.org
- Registration/General Questions: virtualevents@heart.org
- Research/Funding: apply@heart.org
- Speakers and Faculty: programparticipant@heart.org

AHA National Customer Service

1-888-242-2453 www.aha.heart.org https://professional.heart.org/es

Hours of Operation:

6AM - 8PM ET, Daily

We hope you enjoy Scientific Sessions 2021!