American Stroke Association International Stroke Conference 2022 Frequently Asked Questions (FAQ)

All times are U.S. - Central Time Zone

Virtual Event FAQ

How do I register for the event?

Attendees can register for this year's conference by visiting strokeconference.org and clicking the "Register Now" button.

- Individual attendees are required to have a Professional Heart Daily profile to register. To create a profile, go to PHD, click the "Login" button in the top right-hand comer, then click the "Sign-up" option. If you have previously set up an account on PHD but cannot locate your login information, click here. Forgot your password? Please click here.
- If you register to attend this year's conference in-person, you will also receive access to the conference online. Be sure to look for your registration confirmation email which will contain your registration number (required to access the conference online).
- For group registration information contact <u>internationalstroke@xpressreg.net</u> or call 1-800-748-3583 (inside U.S.) or 1-508-743-8517 (outside U.S.)

What does it cost to attend?

For more information on conference registration pricing, please click <u>here</u>. Individuals can renew or join as an AHA Professional Member in advance of registering to be able to take immediate advantage of the Member rate.

How do I access the virtual event?

After registering, attendees will receive a confirmation email that includes their First Name, Last Name, Registration/Badge Number, **save this communication**. On February 7, all registrants will receive a follow-up communication that includes First Name, Last Name, Registration/Badge Number and the link to access the virtual event.

To access the virtual event, click the link provided and enter your Last Name (exactly as it was entered for registration) your provided Registration/Badge Number.

What if I didn't receive my confirmation email?

Your registration number can be found in your event confirmation e-mail titled **International Stroke Conference 2022 Registration Confirmation & Important Show Information.** Visit our <u>Registration Resource Center</u> to retrieve your Registration/Badge Number.

What if I want to edit my registration information?

Visit our Registration Resource Center to update your registration details.

How will the content be delivered?

Programming will be presented both on-site in New Orleans, Louisiana and virtually in a combination of formats including live and on demand sessions.

Live Sessions will be available for replay within one hour after they conclude airing live. **On Demand content will be available within 24 hours of the session concluding on-site in New Orleans.**

Will sessions be available for viewing after the last day of the event?

Registered attendees will have access to the virtual content to view at their convenience for up to 30-days from the end of the conference until March 11th, 2022. All attendees will need is their Last Name (as registered) and their Registration/Badge Number to access the virtual conference. **Please note that enduring CE credit is not available on this platform.**

Need more time to view all the virtual ISC 2022 content? **Stroke OnDemand Extended Access** will launch on March 11th and will grant access to content through January 31st, 2023. Access is **FREE** to AHA members! Enduring CME will be available for selected sessions. For more information, please visit professional.heart.org/extendedaccess.

How do I navigate the event platform?

ASA has designed a simple navigation method for attendees to access all event content. At the top of the event platform home page attendees have 6 options to choose from:

- Schedule-at-a-Glance
- Programming
- Industry Events
- Industry Supporters
- Connect With Colleagues
- Meet the Experts

How do I access Posters?

visit.

Attendees can view the International Stroke Conference 2022 ePosters at any time during the conference. Once on the home page for International Stroke Conference 2022, click the "Programming", then "Posters" Tab. To view the ePosters, you do not need an additional login and password; however, to interact with other attendees or presenters in the poster area, you may be required to create a login and password and will be prompted once in the Poster area. Attendees should only have to login once; then they will be automatically recognized each subsequent

Attendees can view the ePosters, read the abstracts, listen to any audio recording or video, and send questions to the presenters via email. Enjoy abstracts and audio recordings in the palm of your hand.

Mobile App: A link to view ePosters can be found in the information tab of the mobile app.

Will Continuing Education Credit be offered?

Credit can be claimed for participation over the live event dates of February 9^{th} - 11^{th} , 2022 with the Nursing Symposium and HEADS-UP Pre-Con on Feb 8^{th^*} . Enduring CE credit is not available.

Professional attendees will be able to claim up to **19.5 CE credits** for participation in the virtual conference activity. Nursing Symposium attendees can claim up to **6.5 CE credits**. *Instructions will be emailed to attendees at the conclusion of the conference*.

Credit will have claim deadlines. All learners must complete the credit claim process within 30 days of the activity.

*There is an additional registration fee for the Stroke Nursing Symposium and HEADS-UP Pre-Con. You must register for these events to view them and claim CE credit.

Additional CE credit information can be found on the ISC programming page. here.

Is there a mobile app for the event?

To download the event app, search "AHA Conferences" in the Google Play or App Store. Sponsored by CERENOVUS

Is there an agenda for the event?

Attendees can access the schedule of events via the Online Program and Itinerary Planner or via the Mobile App. There is an overview of the 3 days of events on the event platformunder the "Schedule at a Glance".

How can I Access the Abstracts?

Attendees can obtain abstracts electronically several ways, listed below. Print copies are not available.

- Stroke online: https://www.ahajournals.org/journal/str
- Online Program and Itinerary Planner
- Mobile App

What Late Breaking Science is being presented this year?

ASA has included compelling Late Breaking Science at this year's International Stroke Conference 2022. Look for these presentations in the AHA Conference App or the **Online Program and Itinerary Planner** by searching for ".Late-Breaking". Late-Breaking Science will also be included in all 3 Main Events. Embargo times for late breaking science and featured science is the date and time of presentation.

I am a speaker and have question, who do I direct those to?

Please check the <u>For Presenters and Moderators</u> page first. If you are unable to find the answer to your question(s) there, speakers and moderators can reach out to <u>stroke.participant@heart.org</u> with questions regarding presentations.

I am Media/Reporter, who can I direct questions to?

An embargoed news kit highlighting select non-late-breaking science abstracts will be available to registered media on January 28. News briefings featuring select Late-Breaking Science abstracts will be held for registered journalists representing accredited news outlets both in-person and virtually. Media registration is open and linked here. Please send any media inquiries to a hacommunications@heart.org.

Is there an Exhibit Hall?

Discover cutting edge science and technology dedicated to the science and treatment of cerebrovascular disease in the virtual exhibit hall located under the industry tab on the homepage. Exhibits will be open daily for the duration of the event giving you additional time to engage and interact with our industry supporters. They in part make our event possible, so please take a virtual tour of all the education they have to offer. Also, if you are joining us for the conference in person, please visit the Science & Technology Hall in Hall C Wednesday and Thursday from 8:30am-5:00pm.

Are there networking opportunities?

There will be several opportunities to join networking activities happening at International Stroke Conference. Complete your profile and interact with other attendees using the networking tool in the online platform. Click "Connect with Colleagues" for more details.

Participate in the AI networking:

Step 1: Complete your profile and interact with other attendees using the networking tool in the online platform. Click "Connect with Colleagues".

Step 2: Update your profile.

Step 3: Search for your colleagues and allow the AI-powered algorithm to make recommendations for other peers and exhibitors that you should meet based upon your interests. Match making grows with every connection you make.

Step 4: Sep up 1-on-1 and small group discussions.

- Interact with Industry Supporters on the **Industry Supporter** page and within the **Connect with Colleagues** tab. **Learning Studios** and **Satellite Symposia** provide attendees the opportunity to ask questions to the presenters via chat and have them answered live. In addition to participating in the polling and survey question during the presentation.
- Meet the Expert sessions offers you the opportunity to connect with select cerebrovascular disease experts who will provide answers and thoughtful insights on a variety of topics in engaging, informal, Q&A sessions. These sessions can be found in the virtual meeting site.
- And last but certainly not least, throughout the program you will find a variety of ways to interact through both live chat and Q&A

Is there a Career Fair this year?

There will not be a Career Fair this year, but attendees can access the Professional Membership Job Board at https://professionaljobs.heart.org. From there job seekers may look for positions and employers can post a job online. Professional Heart Daily Professional members have access to jobs and career services providing priority preview access to highly relevant medical-and science-focused jobs, resume reviews, a discount on job postings and more.

How do I participate in the AHA Scavenger Hunt?

Explore the virtual experience. Get points. Win prizes.

Throughout the virtual experience hunt for QR codes on featured sessions, exhibitor pages and networking events to earn points.

Two winners will be announced at the end of the conference and will receive complimentary registration for International Stroke Conference 2023 and a one year AHA Professional Membership.

- 1. Download the Mobile App
- 2. Hunt for QR codes embedded throughout the virtual experience
- 3. Check the leaderboard in the mobile app to see who is on top

What are Learning Studio & Satellite Symposia?*

Learn from industry leaders as they present the latest in cerebrovascular practices, products, services, and innovative technologies that are advancing cardiovascular treatment during the afternoon and early evening industry supported programming.

*These events are not part of the official International Stroke Conference 2022 program as planned by the ASA International Stroke Conference Program Committee.

How do I get access to the Daily Newspaper?

Each morning an email with the morning agenda and a recap from the previous day's events in our official daily newspaper is sent to all registered attendees.

ISC 2022 Special Programming: Stroke Central from the Stroke Council, Fellows in Training & Early Career, and Women in Science and Medicine

Stroke Central's programming includes unaccredited programs from the Stroke Council, Women in Science & Mediane, Fellows-in-Training, and AHA Science. **These sessions will also be livestreamed on the ISC virtual platform**.

Wednesday, February 9 (Central Time)

- 9:00 9:45 am My Volunteer Journey with the AHA and Its Impact on My Career
- 9:50 10:40 am Career Trajectory after Stroke Fellowship Advancement and Obstacles
- 3:30 5:00 pm Tough Cases/controversies in Stroke Neurocritical Care
- 7:30 9:00 pm Stroke as a Social Disease: Addressing Social Determinants of Health in Stroke Research and Clinical Care

Thursday, February 10 (Central Time)

- 9:00 9:45 am Stroke Council Underrepresented Racial and Ethnic Travel Grant and Bernard J Tyson Career Development Award
- 9:50 10:40 am Technology & Health in the Stroke Field
- 3:30 5:00 pm Complexities and Complications: Case-based Conversations in Mechanical Thrombectomy

Membership:

The Membership Page provides links to all benefits that support our members here! their career. Individuals may Join or Renew as a Member directly through a link on the Membership Page. They may also link to this through the Become an AHA Member button in the top navigation of each page of the virtual platform.

If you have questions about AHA Membership, please email: membership.services@heart.org.

ShopHeart (AHA Store):

Shop American Heart Association Apparel & Accessories. Our official AHA/ASA store include education materials, **Go Red for Women** gear and much more. Shop for a Cause. The ShopHeart store link can be found here!

Who do I contact if my question is not listed here?

For urgent questions over the event dates, click the **red** icon in the lower right-hand corner of any screen on the virtual event platform and a live agent will be happy to help.

Web Chat hours:

Monday, February 7th: Noon-5pm CT Tuesday, February 8th: 7am-5pm CT Wednesday, February 9th: 6am-8pm CT Thursday, February 10th: 6am-8pm CT Friday, February 11th: 6am-1pm CT



Non-urgent inquiries can be emailed to the following:

- Continuing Education/MOC: learn@heart.org
- Council Awards: <u>Council.Awards@heart.org</u>
- Industry (sponsors and exhibitors): exhibits@heart.org

- Journals: pubauth@heart.org
- News Media: <u>ahacommunications@heart.org</u>
- Member and Council Information: membership.services@heart.org
- Registration/General Questions: virtualevents@heart.org
- Research/Funding: apply@heart.org
- Speakers and Faculty: <u>programparticipant@heart.org</u>

AHA National Customer Service

1-800-AHA-USA-1 1-800-242-8721 www.aha.heart.org www.professional.heart.org